

HEALTHCARE PROVIDERS INTERACT, STRENGTHEN THE NETWORK

On June 12th, Evans Army Community Hospital along with United Healthcare Military and Veterans hosted an event to foster communication between our primary care providers and our community's network specialty providers – those who provide care to our beneficiaries -- many of you.

“By encouraging communication, we can provide better patient care throughout our entire medical system including care in the network,” said Capt. Joshua Elliott, chief of Evans hospital’s Managed Care Division. “Together we are working to increase patient safety, medical record request turnaround times and to quickly identify and address challenges in our system.”

About 100 local healthcare network providers attended the event held at the Warehouse Restaurant and Gallery. They were reportedly very pleased with this event and encouraged by the interaction. Elliott said it provided a good opportunity for both entities within our collective medical team to nurture good relationships with each other.

Evans hospital Commander Col. Dennis LeMaster and his deputies attended as did the UHMV's Regional Vice President Montse Edie-Korelski and its Network Provider Advocates -- UHMV is the military's TRICARE contractor for the western U.S.

The hosts addressed providers' concerns with the DOD's ever changing medical system and discussed faster ways to receive patient records, labs results and ways to navigate systems to more rapidly contact Evans' medical staff.

Also present were leaders of the US Air Force's 10th Medical Group, Col. Timothy Ballard and Col. Judy Gavin and Kevin Pilloud and Sherry Herrera from the Colorado Springs Military Health System, enhanced Multi-Service Market.

“Their presence facilitated network provider and ‘market’ leadership interaction that provided good feedback,” said Elliott. “The event gave us the opportunity to stand as one healthcare team with the objective to provide and sustain the best possible healthcare to all our beneficiaries.”

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SEE PHOTOS FOLLOWING





Participants even took time to recognize the Army's 239th Birthday with a cake cutting ceremony.