



Fort Carson-MEDDAC News

Medical clinics moving into new areas

Attend an appointment at Evans Army Community Hospital over the next few months and it's quite possible you'll witness the moving box shuffle.

As the Medical Department Activity completes some renovations and begins others, a number of clinics are moving in, out and around Evans Army Community Hospital. Lt. Col. Timothy O'Haver, Deputy Commander for Administrative Services, said the upgrades are indicative of MEDDAC's dedication to its beneficiaries.

"Over the last four years, we've invested more than \$250 million in military construction projects to enhance our health care system. We're doing the best we can for you," said O'Haver. "We're committed to providing world class health care in state-of-the-art facilities."

Of course, beneficiaries may worry how they will find their familiar clinic if it has moved to an unfamiliar location. Major relocations including moving Behavioral Health out of the hospital into its own building while Warrior Clinic moves into the main hospital. O'Haver says MEDDAC is working to make this as seamless as possible for patients. Evans' Chief of Transitions Vincent Visuth has been coordinating the process.

"Our primary concern is continuity of care. During this time, we will keep clinic closures to a minimum. Patients will automatically be scheduled for the new locations and they will be told where they have to go as they make appointments," explained Visuth.

Moving signs will be posted before clinics make the switch, some are handing out business cards with their new locations, the hospital is posting directional signage throughout its facility and assigned staff will be on hand to help beneficiaries find their way. The majority of clinic phone numbers will remain unchanged.

The staff hopes patients will be pleased when they see and experience the renovated areas. Along with increased space designed for efficiency, many clinics also received upgraded medical equipment. For example, the audiology clinic has new audio booths and a rotary chair to test for ear imbalances.

O'Haver said, "A lot of work went into making sure the layout of our health care delivery facility promotes streamlined access and patient centeredness. We want our beneficiaries to leave with the confidence that they got the best care available and we remain their health care provider of choice."

Patients may want to arrive at the hospital a few minutes early to ensure that they get to appointments on time. Evans staff say they'll do all they can to keep the transitions smooth and the standards of care high.



“The hospital staff’s main priorities during these transition phases are patient safety, satisfaction and continuity of care. Our commitment to that supports our goal to deliver care with honor,” said Visuth.

This isn’t the last of the major renovations for MEDDAC. Preparations to renovate the fourth and fifth floor of Evans are underway. Those floors will be transformed to include an inpatient behavioral health ward and a series of single patient rooms to aid in patient recovery.