

Pharmacy Wait Times

Why is there a wait time associated with your prescription pick-up?
For Safety Purposes, Pharmacy must:

REVIEW OF PATIENT INFORMATION

The Patient's information is reviewed to ensure that all medications are compatible.

REVIEW OF PRESCRIPTION INFORMATION

The prescription information is reviewed to ensure that the medication is described completely (i.e., route of administration, strength, dosage form, quantity, etc.).

PATIENT INTERVIEW

Interviews between Pharmacy and the patient to review any conditions that may interfere with the medications.

(Herbs (Ginseng, St. Johns Wort and other herbal therapies) interfere with some medications)

If there are problems with any of the above steps the provider must be contacted. This will take longer to process the prescription.

MEDICATION PREPARATION

The Label is printed, and the medication is dispensed.

Many medications require a pharmacist to count them twice.

All medications require a review by the Pharmacist as a final double Check for your safety.

PATIENT COUNSELING

Finally, the patient is given the medication and counseled on it's proper use.

This entire process is repeated an average of 1600 times per day at the EACH Pharmacy

Ticket definitions

A = Patients Enrolled at Evans

C = Active Duty in Uniform/Hospital Discharge

D = Official Use Only

Reduce Your Pharmacy Wait Time

Have your ID card out before you get to the counter.

If you are getting a civilian prescription, print on the back :

- ◆ the Patients Name,
- ◆ the Patients date of birth,
- ◆ the sponsors Social Security Number,
- ◆ the phone number,
- ◆ your Address (City, State, and Zip Code)

